

INFORMATION FROM A TO Z

A

AIRPORT	The Airport in Perugia Aeroporto Internazionale dell'Umbria "S. Francesco d'Assisi" is about 30 minutes away from Le Tre Isole
ARRIVAL AND DEPARTURE	Your room/apartment will be available on arrival from 2.30pm. Please, vacate your room/apartment on departure day within 10am. If you require your room/apartment longer, please contact the reception. An additional cost may be charged. Thank you for your understanding

B

BABY COT	We provide baby cot free of charge, subject to availability. Please, contact our reception team.
BANK	The nearest cash point is in San Feliciano. The nearest Bank is in Magione.
BAR	Our bar is next to the reception. Please, ask our reception team to know opening times.
BATH MAT	In your accommodation we have provided a bath mat. On departure, please, leave this in the accommodation. If you take it without permission we will charge € 30,00 on your credit card.
BICYCLE	Bicycles are available at the reception and our team will be happy to assist you with the organisation of bike hire.
BLANKET	You will find extra blankets inside your room wardrobe or in the wood chest next to the living room sofa.
BREAKFAST	We offer a reach and varied breakfast buffet. It is available from 8am to 10am. If it is not included in your rental, please contact the reception within 9.30pm to reserve it. Price is € 7,50/person or € 3.50 for children under 10 years.

C

CAR HIRE	Our reception team will be happy to assist you with the organisation of car rental.
CASH POINT	The nearest cash point is located in San Feliciano. For direction please speak to our reception team.
CHURCH SERVICE	The nearest church is in San Feliciano. Our reception team will inform you when mass takes place.
CIGARETTES	We do not sell cigarettes. You'll find them in San Feliciano (Tobacconist or vending machine)

CREDIT CARDS

We accept MasterCard, Visa, Diners, Maestro.

D

DAILY CLEANING

Please, contact the reception if you need extra cleaning: it could be not included in your rental.

DENTIST/DOCTOR

If you need medical assistant, our reception team will be happy to assist you.

DEPARTURE

Your room/apartment will be available on arrival from 2.30pm. Please, vacate your room/apartment on departure day within 10am. If you require your room/apartment longer, please contact the reception. An additional cost may be charged. Thank you for your understanding. In case of an night departure, please contact the reception to have instructions.

E

ELECTRICAL SOCKETS

All sockets in your room/apartment have 220V.

E-MAIL

We are happy to forward any e-mails to you. Our address is: info@letreisle.com

EMERGENCY

In case of an emergency please stay calm and contact our reception.

For help dial emergency number 0-112

ENTRANCE GATE

Entrance gate is locked from 11pm to 6am. On arrival, our reception team will give you instructions on how to open it during the night.

EXTRA LINEN

Please, ask the reception if you need extra linen (bed or bath). An extra cost could be charged.

EXCURSIONS AND TOURS

Our team reception will be happy to give you tips on what to do and what to see. They will provide you with folders and maps.

F

G

GARAGE AND PARKING

We provide outside and underground parking spaces. On arrival our reception team will give you instructions on how to open the parking barriers and information about underground parking opening and closure times.

H

HAIR DRESSER

The nearest hair dresser is in San Feliciano. Our Reception team will be happy to help you to arrange an appointment.

HAIR DRYER

You will find a hair dryer in your bathroom.

I

INFORMATION

If you require any information please contact the reception

INTERNET

We have free wi-fi in common areas. Password is: 2017treisole

J

JOGGING

Our reception team will be happy to suggest favourite jogging routes.

K

KEYS

On arrival our reception team will give you instructions on accommodation keys, entrance gate keys and parking barriers.

L

LAUNDRY AND IRONING

Ironing and laundry facilities are in common use. You can buy coins at the reception and the room is on the basement floor next to the reception.

LOST PROPERTY

Please, contact our reception team, we are happy to check if your item has been found. After departure, you will organize collection and delivery by courier.

LUGGAGE

We are happy to help. Please, contact our reception team.

M

N

NEWSPAPER

You can buy newspapers in San Feliciano

O

P

PARKING AND GARAGE

We provide outside and underground parking spaces. On arrival our reception team will give you instructions on how to open the parking barriers and information about underground parking opening and closure times.

PETROL STATION

Next petrol stations are in San Feliciano, in Magione or in Passignano

PHARMACY

We are happy to assist you and advise you where the nearest pharmacy is.

PETS

Pets are welcome at Le Tre Isole. Please, be aware that out of respect for our guests, your four-legged friend must be kept on a lace. It is allowed everywhere, breakfast room included, except for swimming pool area.

PHOTOCOPY

Our reception team will be happy to assist you with photo copying. Please, be aware that we charge € 0,80 per copy????

Q

R

RADIO

You can listen to the radio via the television

RECEPTION

Our reception team is there for you from 8am to 10pm. The night guardian is on duty from 10pm to 7am.

RESERVATION

If you wish to book your next stay with us, contact our reception team: our direct prices are more convenient than other websites.

RESTAURANTS

Our reception can provide information about restaurants in the area. On request, we can also book a table for you.

S

SAFETY

Please, ensure that your accommodation door is always closed properly.

SAFE

Some of our accommodation have a safe.

SHOPPING

We have a small grocery shop, please ask the reception for information.

Nearest super markets are in San Feliciano and in Magione. Please, ask our reception team for directions.

SMOKING

Please, be aware that our property is a **no smoking** property.

Smoking is not allowed inside the accommodation. If you smoke in the accommodation, we will charge a fee of € 50.00 for additional cleaning costs.

STAMPS

You can purchase stamps at the Post Office in San Feliciano

T

TAXI

We are happy to arrange a taxi for you. It must be reserved well in advance because there's only 1 in the area.

TOWEL

If towels are not included in your rental price, you can purchase them at the reception at the price of € 9.00 per person (3 towels). If you have daily cleaning, towels will be changed every 3 days. Please, think of the environment: if you wish to use your towel again, please leave it on the towel rail.

TRAIN STATION

The nearest train station is in Magione. Terontola and Chiusi train stations are also easily reachable and both are between Rome and Florence.

TOURS AND EXCURSIONS

Our team reception will be happy to give you tips on what to do and what to see. They will provide you with folders and maps.

